More options in eCMR.services

The functionality of eCMR.services is used in many ways.
Below is a brief overview of matters that may also be important to you.

1. Retention period
By default, the eCMRs can be kept for 10 years.
If you have any specific wishes in this regard, please let us know.

2. Security
All information is stored on Google cloud servers.
eCMR.services uses hard drives with the highest military grade security.
The platform on which the software runs (operating system, database, programming languages, etc.) are constantly upgraded to the latest stable versions.
All passwords are stored encrypted.
Every user can change their own passwords at any time at their own discretion.
All data from eCMR.services is sent encrypted over the internet.
All secure links for invitations to other parties expire within a certain period. A new invitation can be sent if desired.
E-mail invitations for CMRs that are shared always require a PIN code to prevent logging in again (or by others).
If you have any comments or questions about security, please let us know.

3. Insight information
Everything that can be found about an order can be viewed by the administrator via the "Show shipment" button, the blue button in your shipment overview
The "Shipment history" contains all statuses that the order has gone through.
You can find out who did what and when via the "Show history" button at the bottom of the page.

4. Google maps
The "Shipment details" also contains a map from Google Maps on which the collection point and delivery point of the shipment are noted.
The address coordinates of all addresses entered at eCMR.services are automatically added, if possible.
If you would like a different type of display, please let us know.

5. Users with shared information

Users with whom a CMR has been shared can only modify the information that has been made available to them; by default these are signatures, comments and photos.

If these users eventually create their own account, they will be able to find the CMRs that have previously been shared with them in their own environment.

6. Automation processes via API

The use of API (Application Programming Interface) is increasingly becoming the standard when exchanging data between companies.

eCMR.services has the option to request (data from) a CMR via API, or to read or update orders. This is especially suitable for companies with a large number of orders.

A separate document is available about the use of APIs. This is usually sufficient for your technical department. See our documentation environment or ask us for more information.

7. Import or export of files

eCMR.services would like to facilitate you to import files with multiple orders or shipments.

In the CMR form (top right) there is the option to enter a TMS or WMS number. If you wish, we can expand this with the unique number that your system uses. If you have any specific wishes in this regard, please let us know.

8. Purchase of credits.

eCMR.services is an online service accessible to users worldwide.

eCMR.services uses the sale of credits as its revenue model.

New users receive an x number of credits at the start to try out the functionality.

You can purchase new credits via the "Organization" page by clicking on the "Buy credits" button (top right). The current prices of the credits are stated on the eCMR.services website. Sometimes there are promotional campaigns and we hand out free credits to users who report errors or are otherwise active in improving the application.

An invoice is automatically made available for every purchase. The invoices remain available in your invoice overview.

If you have large numbers of orders or if you want a certain pricing (in connection with other wishes), for example a fixed amount per month for an x number of orders/shipments, please contact us.

9. eCMR procedure

The integrity of the eCMR and the data contained therein are guaranteed if the owner of the eCMR does not modify the data after the eCMR has been shared. The CMR can therefore be locked.

A user's electronic signature is made reliable if it is inextricably linked to the eCMR. Sharing an eCMR is done with a secure link, so that it can be guaranteed that a signature of a shared eCMR can be placed from a user's own device.

eCMR

More explanation about eCMR.services
You can read more about the various options of eCMR.services in the Start Up Guide. This guide is available in 29 languages.
More detailed information is also available in PDF format per user group (management, staff, drivers, technicians, etc.).
If you have any questions or wishes, please let us know via the contact form.

Yours sincerely,
eCMR.services wishes you good business!

eCMR